

ISO/IEC 27701 Privacy Information Management System (PIMS)

Service information sheet. Cybersecurity, IT and Data Protection. Information checked 11 October 2026.

In brief

ISO/IEC 27701 is the international standard for a Privacy Information Management System (PIMS). It helps controllers and processors manage personal data consistently across jurisdictions. Certification is by accredited certification bodies, and it is listed under Singapore's EDGE Grant.

What it is

ISO/IEC 27701 sets requirements for a privacy information management system covering both controllers and processors, and maps to privacy laws worldwide.

Who it is for

Organisations that handle personal data across several countries or need an internationally recognised privacy certification.

How ICFC helps

Service	What we offer
Audit	Third-party audits: Third-party certification audits for ISO/IEC 27701 are delivered by our auditors on behalf of accredited certification bodies. The certificate is issued by the certification body, not by ICFC. Second-party audits: Supplier and partner audits against ISO/IEC 27701 on behalf of your organisation, with clear findings you can act on. Internal audits: First-party internal audits of your privacy information management by experienced auditors, combinable with other standards in one integrated audit.
Consulting	Grant-supported (EDGE): ICFC's consultancy is led by consultants certified to SS 680:2021, which Enterprise Singapore requires for consultancy support under EDGE Standards activities. The certification is held by our individual consultants, not by ICFC as a company. Our proposal names the certified consultant who will lead your project and includes the SS 680 certification details, quotation and scope that EDGE asks for. You apply on the Business Grants Portal before any work starts or any payment is made. Vendors cannot apply, pay or claim for you, the consultant named in the Letter of Offer must bill the claim invoices, and vendors cannot be changed after approval. Support is subject to Enterprise Singapore's assessment and approval. For our SS 680 certified consultants' roles, certificate numbers, issuing body and expiry dates, or a link to the issuing body's register, please email us through the contact form. Non-grant: A fixed-scope engagement: gap assessment, documentation, implementation coaching, internal audit and management review, and support through the formal audit or assessment. How we work: Practical, proportionate systems that your staff can run after we leave.
Training	Classroom: Public and in-house classroom courses on ISO/IEC 27701: awareness, implementation and internal auditor levels. Online LMS: Self-paced and live-online courses on the ICFC Digital LMS, with progress tracking and certificates of completion. Funding: Funding depends on each course's approval status, shown on the course page in the LMS.

Funding

Listed under EDGE Standards. Enterprise Singapore lists this standard under the EDGE Grant. Check the activity page on the Enterprise Singapore website for the current support level before you apply.

Impartiality

Impartiality comes first. Every engagement begins with a conflict-of-interest check. We keep consulting and auditing roles separate, and our auditors never audit, on behalf of a certification body, an organisation that ICFC has consulted on the same scope within the period set by that body.

Frequently asked questions

Q. Do we need ISO/IEC 27001 first?

A. Check the edition you will certify to and your certification body's rules. Many organisations implement both together because the controls are closely linked.

Q. Does 27701 cover PDPA?

A. It provides a framework that can be mapped to the PDPA and other privacy laws; we include that mapping in our work.

Q. Is it eligible for EDGE?

A. Enterprise Singapore lists privacy information management systems under EDGE Standards. Check the activity page for the support level.

Q. Can it be audited together with other standards?

A. Yes. Our auditors routinely combine privacy, information security and cloud standards in one integrated audit.

Related services

- ISO/IEC 27001 Information Security Management System (ISMS)
- Data Protection Trustmark (DPTM) SS 714
- ISO/IEC 27018 Protection of personal data in public clouds
- Global and APEC Privacy Recognition for Processors (PRP)

Talk to us

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